

**From:** s 47 E(c)  
**Sent:** Thu, 10 Sep 2020 09:51:52 +1000  
**To:** s 47 E(c)  
**Cc:** s 47 E(c); Macdonald, Nick  
**Subject:** RE: Media lines re article [DLM=For-Official-Use-Only]

Team

Here is the line:

*Commonwealth laws prohibiting any conduct which interferes with the mail, make it clear that Australia Post is obliged to complete the delivery of Australians' mail to the designated address. Meeting this obligation and other operational issues are matters for Australia Post.*

s42



s42

**From:** s 47 E(c)  
**Sent:** Thursday, 10 September, 2020 8:56 AM  
**To:** s 47 E(c)  
**Cc:**  
s 47 E(c)  
**Subject:** RE: Media lines re article [DLM=For-Official-Use-Only]

Expecting this email? If suspicious forward it to [secureatpost@auspost.com.au](mailto:secureatpost@auspost.com.au)

Thanks s 47

And copying in s 47 who's just started as our new senior media adviser.

s 47 E(c) M: s 47 E(c)

**For Official Use Only**

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**Subject:** Media lines re article

Team

As requested, here is what was provided to the journo re the One Nation article.

I will get back to you shortly re the current request on obligations to deliver.

s 47

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### **Attributable to an Australia Post spokesperson**

*One Nation, like Labor, LNP and many political parties are all our customers.*

*Australia Post takes its obligation to deliver mail as addressed seriously, and given the unique nature of the circumstances – namely with site access being denied, due to the units being under lockdown and under the control of DHHS and City of Melbourne - met this obligation when we delivered all mail to authorised officers at the site control centre.*

*Upon subsequently being made aware that the items did not reach their ultimate destination, we raised it with the City of Melbourne and engaged with the sender in good faith to resolve the matter. The City of Melbourne are an important partner of Australia Post.*

### Background

Australia Post openly provides tours of its facilities to representatives across all levels of government, and similarly engages with representatives on a range of issues, including the regulatory relief announced by the Federal Government in April 2020.

s 47 E(c)

Head of Regulatory Affairs  
Corporate Services  
Australia Post

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T s 47 E(c)

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